

CRISIS MANAGEMENT POLICY

Policy number	3	Version number	1
Drafted by	PFL CEO	Board approval on	March 21, 2022
Person Responsible	PFL CEO and Board	Scheduled review date	March 2023

Overview

This policy was developed to deal with major incidents that may threaten to harm the Perth Football League, its clubs, players, umpires, officials, spectators, or stakeholders.

POLICY STATEMENT

The Perth Football League is committed to the reputation, welfare, health and safety of those who participate in and watch amateur football in WA.

A crisis is a traumatic event, or the threat of an event which may cause death, extreme stress, fear or serious injury to the person experiencing or witnessing the event.

Though the principles of this policy can be applied broadly, it is specific to incidents which occur around games, training or functions.

Priorities in managing a crisis:

1. Control the incident scene.
2. Manage communication.
3. Provide trauma support.

The Perth Football League employs several strategies to minimise a crisis for training and games. This includes but not limited to:

- Codes of Conduct – Players, Coach, Official, Administrator
- Perth Football League By-laws, required sports trainer at each match
- PFL Member Protection Policy
- Concussion Policy
- Media Policy
- Club Alcohol Management Policy
- Drug Policy
- WWC Policy
- Coaching and Umpire Accreditations

Media and PFL Spokesperson

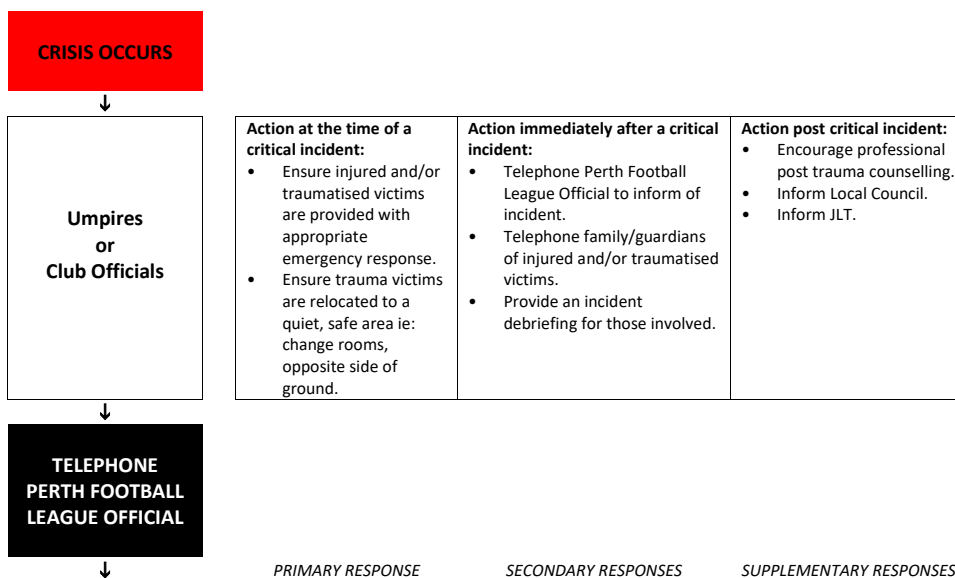
The CEO will be the public face of the PFL during the ongoing management of the crisis, including conducting media interviews, written statements and liaising with the Board.

The CEO, where required will call on the support of the President and or PFL Board.

ESCALATION LEVELS

Level	Description	Incident Types	Actions	
1	Club resources and local officials and/or umpires are adequate to cope with the incident.	Non-life threatening injuries <i>(whether an ambulance is called or not)</i> .	Umpire reports, noted on Perth Football League APP as a major incident.	Investigation, if required.
	No additional support is needed. League officials not required.	Melee		
2	CRISIS An incident which requires additional resources to control the incident.	Death	Contact emergency services.	the CEO will be the public face of the organisation during the ongoing management of the critical incident, including conducting media interviews
	Contact Perth Football League Chief Executive Officer	Possible life threatening injuries. Uncontrollable crowd.	Contact Perth Football League Official. Refer media enquiries to Perth Football League Chief Executive Officer	Attend scene. Requisite counselling services. Monitor social media sites.

STEPS



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Geoff Palmer
Perth Football League
Operations
Manager
0413 614 880

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| <ul style="list-style-type: none"> Gain incident details. Telephone Perth Football League Chief Executive Officer | <ul style="list-style-type: none"> Visit scene, if required. Ensure umpire welfare and safety at the ground. Ensure trauma victims welfare and safety. Deal with on-site media. Inform Club Officials of next steps. | <ul style="list-style-type: none"> Initiate investigation, if required. |
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OR

Benjamin Haywood
Perth Football League
Chief Executive Officer
0407 433 398

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|---|--|---|
| <ul style="list-style-type: none"> Gain incident details. Telephone Perth Football League Operations Manager. | <ul style="list-style-type: none"> Inform Perth Football League Board. Telephone trauma counsellor for incident if required; <ol style="list-style-type: none"> AccessEAP 1800 818 728 Worldwide PPC 1300 361 008 | <ul style="list-style-type: none"> Organise professional post trauma counselling service and monitor. Inform JLT. Monitor social media. Liaise with coronial unit, if required. Internal debrief incident. Report to Perth Football League Board. |
| | | Coordinated response: <ul style="list-style-type: none"> Written statement Verbal statement Interview opportunity Media Conference |
| | Telephone Umpire Coaches. | Encourage umpire to attend a professional post trauma counselling service and monitor. |