WEST AUSTRALIAN FOOTBALL COMMISSION INC.

Conflict Resolution Framework & Issue Management

INCIDENT OCCURS
(Non- Tribunal Incident)

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Coach, Manager, Parent contacts the Junior Club President or relevant committee member advising them of the incident

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CLUB LEVEL RESOLUTION
PRESIDENT – PRESIDENT
The two clubs via the Presidents and parties involved will attempt to resolve the incident/issue via "Club Level Resolution" & President/s contacts the Competition Director (CD) or Assistant Competition Directors advising them of the incident via phone or email.

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SASTIFACTORY RESOLUTION
If both clubs are satisfied, contact the CD via email notifying them of the incident and resolution.

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COMPLAINT RESOLVED

COMPLAINT LODGED
If both clubs cannot resolve the issue, CD and Assistant CD's are contacted and mediation begins between both clubs.

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UNSUCCESSFUL MEDIATION
Development Officer or District Operations Manager is briefed and attempts further mediation in an effort to come to a satisfactory resolution.

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UNSASTIFACTORY RESOLUTION
If all avenues of mediation have been exhausted the District Operations Manager and/or Community Development Manager supports the Competition Director in making attempts for resolution by convening a JCC investigation team to resolve the matter. *45(1) Protests Disputes, Tribunal, and Investigations Panels*

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METRO NORTH

TIGERS DISTRICT LIONS DISTRICT FALCONS DISTRICT